## Exam Stochastic Modeling (400646), period 2 - Solutions The solutions are always provisionary

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## Exercise 1.

(a) The system is stable for all  $\lambda$  and  $\mu$  due to the finite state space. The state diagram with the transition rates is given in Figure 1.



Figure 1: State diagram Exercise 1(a).

The balance equations are then  $\lambda p_0 = \mu p_1$  and  $\lambda p_{i-1} = 2\mu p_i$ , for  $i = 2, 3, \dots, K$ . From the first equation we directly obtain that  $p_1 = \lambda/\mu p_0$ . Moreover, for  $i = 2, \dots, K$ ,

$$p_i = \frac{\lambda}{2\mu} p_{i-1} = \left(\frac{\lambda}{2\mu}\right)^{i-1} p_1 = 2\left(\frac{\lambda}{2\mu}\right)^i p_0.$$

Note that the final result is also valid for i = 1, as the first step is then omitted. Hence, we now expressed all  $p_i$  in terms of  $p_0$ .

(b) We need to determine  $p_0$  using normalization:

$$p_0\left(1 + \sum_{i=1}^4 2\left(\frac{\lambda}{2\mu}\right)^i\right) = 1,$$
$$= \frac{\lambda}{\mu} \frac{1 - (\lambda/2\mu)^4}{1 - \lambda/2\mu}$$

where there are different ways to (re)write the finite sum. After some calculus, it holds that

$$p_0 = \frac{1 - \lambda/2\mu}{1 + \lambda/2\mu - 2(\lambda/2\mu)^5}.$$

Due to PASTA, the fraction of customers lost is

$$p_4 = 2 \left(\frac{\lambda}{2\mu}\right)^4 \frac{1 - \lambda/2\mu}{1 + \lambda/2\mu - 2(\lambda/2\mu)^5}.$$

(c) The key element is to condition on the number of customers found upon arrival. If, upon arrival, there are 2 customers, the waiting time is  $\text{Exp}(2\mu)$ ; if there are 3 customers upon arrival, the waiting time is  $\text{Erlang}(2, 2\mu)$ . If there are 0, 1 or 4 customers, there is no waiting time. Thus,

$$\mathbb{P}(W^q > t) = p_2 e^{-2\mu t} + p_3 e^{-2\mu t} (1 + 2\mu t),$$

where  $p_2$  and  $p_3$  are given in parts a and b.

## Exercise 2.

(a) Let X(t) be the number of cars on rent at time t. Then  $\{X(t), t \geq 0\}$  is a CTMC on state space  $\{0, 1, \ldots, c\}$ , with the transition diagram given in Figure 2.

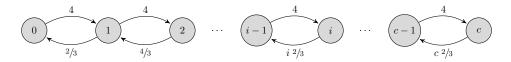


Figure 2: State diagram Exercise 2(a).

Observe that the model corresponds to the Erlang B model, where the offered load  $a = 4 \times 3/2 = 6$ . Hence, the fraction of customers for which no car is available is

$$B(c,6) = \frac{6^c/(c!)}{\sum_{i=0}^c 6^i/(i!)}.$$

- (b) Observe that the time until the car is available corresponds to a residual service time R. For  $\text{Exp}(^2/3)$  service times, it holds that  $R \sim \text{Exp}(^2/3)$ . Thus, the required waiting time is  $\mathbb{P}(R \leq 3) = 1 e^{-3 \times ^2/3} = 1 e^{-2}$ .
- (c) The system still corresponds to a multi-server system (where the cars are servers) with no waiting line. The arrival process is the superposition of two Poisson processes, which is again a Poisson process. The service time is now a mixture of Exp(2/3), with probability 2/3 and a Unif(1,5), with probability 1/3. This mixture can be considered as a general distribution.

We thus only need the new total offered load, which is  $a = 6 + 2 \times 3 = 12$ . The fraction of customers for which no car is available is then

$$B(c, 12) = \frac{12^{c}/(c!)}{\sum_{i=0}^{c} 12^{i}/(i!)}.$$

## Exercise 3.

(a) The expected service time is obtained by conditioning on the type of service:

$$\mathbb{E}B = p \times \frac{1}{2} + p \times 1 + (1 - 2p) \times \frac{3}{2} = \frac{3}{2}(1 - p).$$

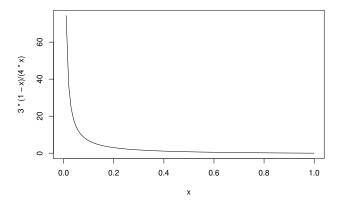


Figure 3: For exercise 3b, sketch of  $\mathbb{E}W^q$  as a function of p.

Similarly, the second moment is

$$\mathbb{E}B^2 = p \times \left(\frac{1}{2}\right)^2 + p \times \frac{2}{1^2} + (1 - 2p) \times \left(\frac{3}{2}\right)^2 = \frac{9}{4}(1 - p).$$

The load is  $\rho = 2/3 \times 3/2(1-p) = 1-p$ . Applying the Pollaczek-Khinchine formula and using the above gives

$$\mathbb{E}W^{q} = \frac{\rho}{1-\rho} \frac{\mathbb{E}B^{2}}{2\mathbb{E}B} = \frac{1-p}{p} \frac{9/4(1-p)}{2(3/2(1-p))} = \frac{3}{4} \frac{1-p}{p}.$$

(b) See Figure 3 for a sketch of  $\mathbb{E}W^q$  as a function of p. Note that the load is  $\rho = 1 - p$ , or  $p = 1 - \rho$ . We thus obtain the 'mirrored figure' of the classical sketch of  $\mathbb{E}W^q$  for an M/G/1 queue as a function of the load  $\rho$ . This implies that  $\mathbb{E}W^q$  is decreasing in p and  $\mathbb{E}W^q$  tends to infinity for  $p \downarrow 0$ , as the system reaches its stability region. Moreover,

$$\mathbb{E}L^{q} = \lambda \mathbb{E}W^{q} = \frac{1}{2} \frac{1-p}{p}$$

$$\mathbb{E}S = \mathbb{E}W^{q} + \mathbb{E}B = \frac{3}{4} \frac{1-p}{p} + \frac{3}{2}(1-p)$$

$$\mathbb{E}L = \lambda \mathbb{E}S = \frac{1}{2} \frac{1-p}{p} + 1-p.$$

(c) The elements in the arrival relation are explained as follows: x represents the customers own service time; 2/3 x is the expected number of arrivals during such a service time;  $\mathbb{E}BP$  corresponds to an 'extended' service time, i.e., the time required to serve an arriving customer and all customers that arrive before that particular leaves (thus a busy period).

Observe that  $\mathbb{E}BP = \frac{\mathbb{E}B}{1-\rho} = \frac{3}{2}(1-p)/p$ . Hence, the sojourn time of a customer of size x is

$$\mathbb{E}S(x) = x + \frac{2}{3}x \ \mathbb{E}BP = x + \frac{2}{3}x \ \frac{3}{2}\frac{1-p}{p} = x\left(1 + \frac{1-p}{p}\right) = \frac{x}{p}.$$

For the unconditional sojourn time, we obtain  $\mathbb{E}S = \int_0^\infty x/p \ e^{-x} \mathrm{d}x = 1/p$ . (d) The arrival relation for type 1 corresponds to part c with x = 1/2:

$$\mathbb{E}S = \frac{1}{2} + \frac{2}{3} \times \frac{1}{2}\mathbb{E}BP.$$

Using the same expression for  $\mathbb{E}BP$  as in part c, we have  $\mathbb{E}S = 1/(2p)$ .