

Exam Stochastic Modeling (400646), period 2 - Solutions

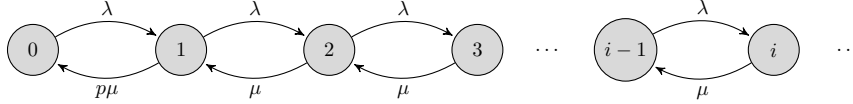
The solutions are always provisional

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Exercise 1.

- (a) The system is stable for $\lambda/\mu < 1$.
- (b) The state diagram with the transition rates is as follows:



Figuur 1: State diagram Exercise 1(b).

The balance equations are then as follows:

$$\begin{aligned}\lambda p_0 &= p\mu p_1 \\ \lambda p_{i-1} &= \mu p_i \quad i = 2, 3, \dots\end{aligned}$$

Expressing in terms of p_0 yields, for $i = 1, 2, \dots$,

$$p_i = \frac{\lambda}{\mu} p_{i-1} = \left(\frac{\lambda}{\mu}\right)^{i-1} p_1 = \frac{1}{p} \left(\frac{\lambda}{\mu}\right)^i p_0.$$

Normalization provides

$$p_0 + p_0 \sum_{i=1}^{\infty} \frac{1}{p} \left(\frac{\lambda}{\mu}\right)^i = 1.$$

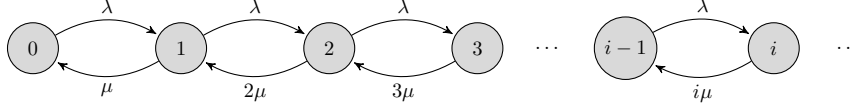
Working out the summation yields the required p_0 :

$$p_0 = \frac{1 - \lambda/\mu}{1 - \lambda/\mu(1 - 1/p)}.$$

- (c) The state diagram with the transition rates is presented in Figure 2.

You may recognize this directly as an M/M/∞ queue. The analysis then proceeds as follows. The balance equations are $\lambda p_{i-1} = i\mu p_i$, thus $p_i = \frac{\lambda}{i\mu} p_{i-1} = \dots = \frac{(\lambda/\mu)^i}{i!} p_0$. Normalization gives

$$p_0 = \left[\sum_{i=0}^{\infty} \frac{(\lambda/\mu)^i}{i!} \right]^{-1} = e^{-\lambda/\mu},$$



Figuur 2: State diagram Exercise 1(c).

such that p_i has a Poisson distribution with rate λ/μ .

Finally, due to PASTA, the probability that an arriving customer finds an empty system is $\pi_0 = p_0 = e^{-\lambda/\mu}$.

Exercise 2.

(a) The expectation and variance of the service time B can be calculated as

$$\begin{aligned}\mathbb{E}B &= \frac{1}{\mu} + \frac{1}{2\mu} + \frac{1}{2\mu} = \frac{2}{\mu} \\ \text{Var}B &= \frac{1}{\mu^2} + 0 + \frac{1}{(2\mu)^2} = \frac{5}{4\mu^2}.\end{aligned}$$

Thus $c_B^2 = \frac{\frac{5}{4\mu^2}}{\frac{2^2}{\mu^2}} = \frac{5}{16}$ and the load $\rho = \lambda\mathbb{E}B = \frac{2}{\mu}$. Now, using Pollaczek-Khinchine

$$\mathbb{E}W^q = \frac{1}{2}(1 + c_B^2)\mathbb{E}B \frac{\rho}{1 - \rho} = \frac{1}{2} \left(1 + \frac{5}{16}\right) \frac{2}{\mu} \frac{2/\mu}{1 - 2/\mu}.$$

Some rewriting gives the desired result.

(b) Make a sketch. Note that μ only affects the mean service time and thus also the load, and not the variability in the service duration. Now observe that (i) if $\mu \downarrow 2$, the system tends to the boundary of the stability region and $\mathbb{E}W^q$ explodes, and (ii) the system load decreases as μ increases (and c_B^2 is independent of μ) and thus $\mathbb{E}W^q$ decreases in μ .

Finally, using Little's law gives

$$\mathbb{E}L^q = \lambda\mathbb{E}W^q = \frac{21}{16\mu} \frac{2}{\mu - 2}.$$

(c) The arrival relation is (using PASTA)

$$\mathbb{E}W^q = \mathbb{E}L^q \times \mathbb{E}B + \rho\mathbb{E}R + (1 - \rho)\frac{1}{\eta},$$

with $\mathbb{E}R = \frac{1}{2}(1 + c_B^2)\mathbb{E}B = \frac{21}{16\mu}$ the expected residual service time (given that it is positive). Using Little's law $\mathbb{E}L^q = \lambda\mathbb{E}W^q = \mathbb{E}W^q$, we obtain

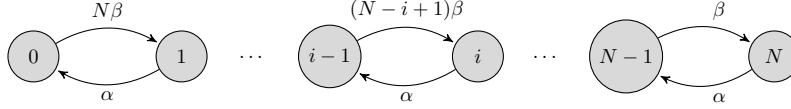
$$\mathbb{E}W^q = \rho\mathbb{E}W^q + \rho\mathbb{E}R + (1 - \rho)\frac{1}{\eta}.$$

Solving for $\mathbb{E}W^q$ and using the expressions for ρ and $\mathbb{E}R$ yields

$$\lambda\mathbb{E}W^q = \frac{21}{16\mu} \frac{2}{\mu - 2} + \frac{1}{\eta}.$$

Exercise 3.

- (a) Define $X(t)$ as the number of uncompleted tasks at the consultant at time t . Then, $\{X(t), t \geq 0\}$ is a CTMC on $I = \{0, 1, \dots, N\}$ with transition diagram as presented in Figure 3.



Figuur 3: State diagram of Exercise 3(a).

- (b) By inspecting the state diagram you see that $N - X(t)$ corresponds to an M/M/N/N model (Erlang B); alternatively, you may define $Y(t)$ = number of satisfied customers at time t , in which case it directly is an Erlang B model.

Now, the probability that a customer has to wait is $1 - p_0$ which is $1 - p_{block}$ in the Erlang B model with arrival rate α and service rate β ; thus, the required probability is (using the formula sheet), with $a = \alpha/\beta$

$$1 - \frac{(a)^N / N!}{\sum_{i=0}^N (a)^i / i!}.$$

- (c) Note that we in fact have a hyperexponential service time. The key is now to condition on the type of exponential. First, the mean time to complete a task is

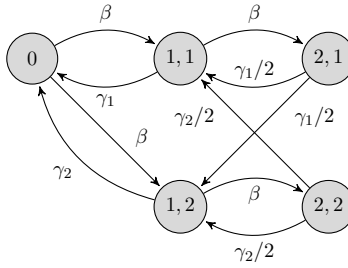
$$\mathbb{E}X = \frac{1}{2\gamma_1} + \frac{1}{2\gamma_2}.$$

Now, the distribution of the remaining time R is

$$\begin{aligned} \mathbb{P}(R \leq t) &= \frac{1}{\mathbb{E}X} \int_{y=0}^t \mathbb{P}(X > y) dy \\ &= \frac{1}{\mathbb{E}X} \left[\frac{1}{2} \int_{y=0}^t e^{-\gamma_1 y} dy + \frac{1}{2} \int_{y=0}^t e^{-\gamma_2 y} dy \right] \\ &= \frac{1}{\mathbb{E}X} \left[\frac{1}{2\gamma_1} (1 - e^{-\gamma_1 t}) + \frac{1}{2\gamma_2} (1 - e^{-\gamma_2 t}) \right]. \end{aligned}$$

As $\mathbb{E}X$ is calculated above, this completes the analysis. It is possible to rewrite this probability, e.g. as in Exercise 53 of the tutorials.

- (d) To maintain the Markov property, we also need to keep track of the type of task that is in service. For instance, define $Z(t)$ = the type of task in service at time t . Then $\{(X(t), Z(t)), t \geq 0\}$ is a CTMC; the transition diagram is given in Figure 4. Note that when a new service starts (due to an arrival to an empty system or a service completion with $X(t) = 2$), it is determined which type of task is taken into service.



Figuur 4: State diagram of Exercise 3(d).

Exercise 4.

- (a) Note that the interarrival times of customers to queue 1 are *exactly* equal to 2 (or you may say that the long-run average arrival rate is 0.5). Hence, the system is stable for $\frac{1}{2} \frac{1}{\mu} < 1$ or, equivalently, $\mu > 1/2$.

Observe that queue 1 behaves as a D/M/1 queue with interarrival time 2 and service rate μ . Thus the limiting distribution of the number of customers in front of server 1 is

$$\pi_j^* = (1 - \sigma)\sigma^j,$$

where σ is the unique solution in $(0, 1)$ of the equation

$$\sigma = e^{-\mu(1-\sigma)^2}.$$

- (b) The waiting time is then a sum of three exponential distributions and thus follows an Erlang(3, μ) distribution. The probability that the waiting time exceeds t is then

$$\sum_{k=0}^2 e^{-\mu t} \frac{(\mu t)^k}{k!} = e^{-\mu t} \left(1 + \mu t + \frac{1}{2} (\mu t)^2 \right).$$